


A large red speech bubble graphic with a white outline, pointing downwards. The text is centered within the bubble. The background features faint, light gray concentric circles and curved lines.

DENTAL KIDZ CLUB

COVID 19 Patient Guide

Dear Dental Kidz Club Families,

We have been carefully following the spread of COVID 19 in California. Although, this virus seems to affect older adults more than children, this virus is too new for DENTALKIDZ CLUB to risk the health of our patients and their family members. Our goal is to provide an environment that is safe for our children and families. For us to do this, DENTALKIDZ CLUB will be following strict guidelines suggested by the Center for Disease Control and Prevention. As we work together to protect our communities, we ask that you will be patient and understanding through this process.



We are taking these steps because we are not exactly sure how this virus will affect our children. My team and I feel that we need to act cautiously, rather than making the mistake of not. It is better for all of us to be overly cautious than to assume nothing will happen and not be prepared. At the end, we are confident our nation, our communities and our people will get through this. Until then, DENTALKIDZ CLUB will do what it can to protect our patients and our team.

Please review all the pages carefully. If you have concerns and would like to speak with someone, please call us at 8 44-255-5439.

Sincerely,
Dr. Chun

COVID 19 IS A PANDEMIC

- A pandemic is a global outbreak of disease. Pandemics happen when a new virus emerges to infect people and can spread between people sustainably. Because there is little to no pre-existing immunity against the new virus, it spreads worldwide.
- It is a worldwide spread of the virus.

HOW DOES IT SPREAD?

- The virus is thought to spread mainly from person-to-person.
- Between people who are in close contact with one another (within 3- 6 feet).
- Through respiratory droplets produced when an infected person coughs or sneezes.
- These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.

CAN SOMEONE
SPREAD THE VIRUS
WITHOUT BEING
SICK OR TOUCHING
SURFACES?

- People are thought to be most contagious when they are most symptomatic (the sickest).
- Some spread might be possible before people show symptoms; there have been reports of this occurring with this new coronavirus, but this is not thought to be the main way the virus spreads.
- It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads.

WHAT ARE THE SYMPTOMS?

- The following symptoms may appear **2-14 days after exposure**
- **If you experience any of these symptoms, DENTAL KIDZ CLUB works with the office of Dr. Koo, Board Certified Pediatrician. You may reach his office at (951) 352-5070 or if you have a primary physician, please reach out to your doctor**

FEVER



COUGH



SHORTNESS OF BREATH



WHAT ARE WE GOING TO DO?

COVID 19 Patient Guide

DKC AND SBS FAMILY

- **Wash your hands** often with soap and water for at least 20 seconds (SING HAPPY BIRTHDAY TWICE) especially after you have been in a public place, or after blowing your nose, coughing, or sneezing
- Wear your PPE's
- Closely monitor each other to make sure we are healthy

WHAT ARE WE GOING TO DO IN THE OFFICE?

Things we will do more rigorously at the office to slow the spread of the virus

- Continue to sanitize all the equipment
- Spray down the rooms after each patient. (Some areas may seem wet since we are letting the room air dry)
- Spray down the waiting room as frequently as possible, before lunch and at the end of the day with Lysol or Clorox spray (Some areas may seem wet since we are letting the room air dry)
- Frequently spray down the front countertop every 1 hour with Lysol or Clorox (Some areas may seem wet since we are letting the room air dry)
- Make sure all the bathrooms and sinks have plenty of hand soap

WHAT WE NEED
TO LET THE
PARENTS KNOW
BEFORE THEIR
APPOINTMENT

- We have always been great at keeping a sanitized work environment. But we will increase our frequencies
- Let the parent or guardian know that we are **STRICTLY** following the CDC (Center for Disease Control and Prevention) guidelines for healthcare services to **PROTECT** their family and ours
- Please apologize to the parents for any inconveniences and the increase in wait time and service time as we are doing our best to protect their family
- Please let the parents know that we will be screening their child and the parent at the time of the appointment. 1. We will be checking their temperature and 2. asking them a series of question before their appointment and at their appointment

WHAT WE NEED
TO LET THE
PARENTS KNOW
BEFORE THEIR
APPOINTMENT

- If the child or the guardian is sick at the time of their appointment or has a fever of **100 degrees and over**, we will have to reschedule them
- Let the parents know that we are only allowing guardians and patients at their appointments. We suggest they leave the other people at home
- Parents will have the option to wait in their cars (this is what we prefer) and we will text, call or come get them when they are ready to be seen

WHAT WE NEED TO
ASK THE PARENTS
BEFORE AND AT
THE APPOINTMENT

WE ARE ASKING ALL PARENTS

- Is your child currently sick?
- Have the child been sick in the past 2 weeks?
- Have you been in contact with anyone that has been sick in the past 2 weeks?
- Have you or your child been out of the country in the last month?
- **If they say yes to any of these questions, we need to reschedule the patients for 14 days.**
- **If the patient is in REAL pain and needs surgery, please follow strict guidelines**

MANDATORY SCREENING AT THE OFFICE

- Check EVERYONE with a thermometer. If the patient or guardian has a fever of 100 and over, **AUTOMATICALLY** reschedule the patient 3 weeks out. **This will be performed by the front office supervisors**
- Having a fever does not mean the patient has the Coronavirus. CDC is taking extra precaution
- Patients can have coughs or running nose. This does not mean they are necessarily sick or contagious. They may have allergies or just a common cold.

MANDATORY SCREENING AT THE OFFICE

- Listen carefully to the way the patient is breathing or coughing
- Doctor's will make the final judgement call regarding the patient
- Let the parents know they have the option to wait in their car (preferred) and we will text, call or get them when it's their turn

The background features several sets of curved lines in the top-left and bottom-right corners. Some lines are solid and light gray, while others are dashed and light gray, creating a modern, abstract design.

GETTING THE WORD OUT

- We will post directions on our website
- We will send emails to our patients
- We will text message our patients
- We will create posters and messages across the offices

ADDITIONAL INFORMATION

- <https://www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf>
- <https://www.paho.org/hq/index.php?lang=en>
- <https://www.cda.org/Home/News-and-Events/Newsroom/Article-Details/health-care-personnel-facing-mask-shortage-in-coronavirus-crisis>
- <https://www.cda.org/Home/News-and-Events/COVID-19-Coronavirus-Updates>